

The North Bay Public library strives to meet the needs of its employees and customers with disabilities and is working hard to remove and prevent barriers to accessibility.

North Bay Public Library is committed to fulfilling our requirements under the Accessibility for Ontarians with Disabilities Act, 2005. This accessibility plan outlines the steps we are taking to meet those requirements and to improve opportunities for people with disabilities.

Our plan shows how we will play our role in making Ontario an accessible province for all Ontarians.

The plan is reviewed and updated at least once every 5 years.

We train every person as soon as practicable after being hired and provide training in respect of any changes to the policies

We maintain records of the training provided including the dates on which the training was provided and the number of individuals to whom it was provided.

North Bay Public Library complies with Customer Service Standards under the AODA

North Bay Public Library has:

Improved physical access to the library through a redesign/rehabilitation of the main entrance, including the access ramp.

Improved the access through main doors, Worthington and McIntyre with push button automated entrances

Improved access to service points with dedicated AODA complaint service desks

Improved access through dedicated AODA compliant restrooms/washrooms

Improved access through enhanced purchasing of library circulating materials in alternative formats

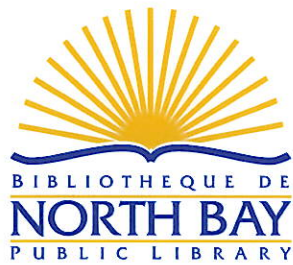
Improved access through audio/visual emergency alarm installations

Enhanced existing elevator usage with Braille signage

North Bay Public Library will:

Plan for a rehabilitation/reconstruction of legacy elevators (municipal funding dependent)

Will install a dedicated AODA compliant public web access computer (replacement for obsolescent legacy equipment)



For more information on this accessibility plan, please contact at

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Our accessibility plan is publicly posted at

<https://library.northbay.ca/>

Standard and accessible formats of this document are free on request